



Customer Service 1-800-848-9380
 Monday - Thursday 8 a.m. - midnight (ET)
 Friday 8 a.m. - 10 p.m. (ET)
 Saturday 8 a.m. - 5 p.m. (ET)
 Deaf or Hard of Hearing (TTY) 1-800-582-0542



chase.com



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Mortgage Loan Statement

Loan Number [REDACTED]
 Statement Date 01/06/2015
 Property Address [REDACTED]

Total Amount Due \$5,732.81
 Payment Due Date 02/01/2015

A late charge of 5% (24) may apply if received after 02/02/2015

Loan Overview (as of 01/06/2015)

Original Principal Balance	\$228,000.00
Unpaid Principal Balance	\$248,299.17
Escrow Balance	(\$718.73)
Corporate Advance Balance	\$14.00

Past Payments Breakdown

	Paid Since Last Statement	Paid Year-to-Date
Principal	\$589.71	\$589.71
Interest	\$635.13	\$635.13
Escrow Payment (Taxes and/or Insurance)	\$645.27	\$645.27
Total	\$1,870.11	\$1,870.11

Explanation of Amount Due

Principal	\$594.33
Interest	\$630.61
Escrow Payment (Taxes and/or Insurance)	\$645.27
Monthly Payment	\$1,870.11
Floor Fees/Charge	\$122.48
Fees/Charge Since Last Statement	\$0.00
Original Missed Payment Date	12/01/2014
Past Due Amount	\$3,740.22
Total Amount Due	\$5,732.81

Adjustable-Rate Mortgage Information

Interest Rate (as of 1/2015) 3.12500%
 Conversion Date 12/01/2014

Transaction Activity Since Your Last Statement (Includes Fees/Charges)

Transaction Date	Description	Total Received	Principal	Interest	Escrow	Fees	Unapplied Funds
12/31/2014	INSPECTION COSTS					\$14.00	
01/06/2015	PAYMENT	\$1,870.11	\$589.71	\$635.13	\$645.27		

Important Messages

The Corporate Advance Balance can include expenses for inspections, home valuations, legal fees, property maintenance and other costs. It is listed under the Loan Overview section and/or as a Charge for Service under the Transaction Activity section.

Important Tax Information Enclosed

Your 2014 IRS Form 1098 (Mortgage Interest Statement) is enclosed. It's also available to view and print at chase.com/TaxStatement. Most accounts can be viewed online.

Servicemember Protections: You may be entitled to certain legal rights and protections if you or any owner or occupant of your home are or recently were on active duty or active service as a federal or state Military Servicemember, or if you're a dependent of such a Servicemember. For more information, please call us at 1-877-469-0110, 1-318-340-3308 if you're calling from overseas, or 1-800-582-0542 for TTY services.



Loan Number [REDACTED]



Chase
PO Box 469030
Glendale, CO 80246-9030

DECEMBER 21, 2017

[REDACTED]

Make your payments more affordable

Account [REDACTED]
Property Address [REDACTED]

Dear [REDACTED]

You are eligible for a modification.

You're required to make the trial period payment shown below. If you make all of your trial payments on time and follow the terms of the plan, we'll permanently change your payment amount.

Trial Period Payment Plan Schedule

1st payment: \$1,631.61 by 02/01/2018
2nd payment: \$1,631.61 by 03/01/2018
3rd payment: \$1,631.61 by 04/01/2018

If we don't receive each payment by the due date shown, you'll no longer be eligible for a modification and your loan will not be modified.

During the trial period, the terms of your existing note and all mortgage requirements remain in effect and unchanged, except for your monthly mortgage payment amount.

Your next steps

1. To accept this offer, call or write to us and make the first monthly trial period payment on time. To qualify for a permanent modification, you must make the trial period payments instead of your normal monthly mortgage payments.
2. Read the enclosed "Frequently Asked Questions" and "Additional Trial Period Plan Information and Legal Notices."

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